

PUBLIKASI PENANGANAN PENGADUAN
PT INDONESIA AIRAWATA FINANCE
PERIODE Januari – Juni 2025

No	Row Labels	January	February	March	April	May	June	Grand Total
1	Can't use DANA CICIL after Repayment		139	1168	1185	2453	2059	7004
2	I want to apply for DANA CICIL	137	148	304	364	595	534	2082
3	Bill still appears after being paid	367	442	112	220	502	420	2063
4	Other issue	368	338	179	197	313	399	1794
5	I've paid the bill, but I'm still receiving collection calls		35	111	195	675	540	1556
6	Other Issues						2	2
7	Biometric Verification Failed	1	1					2
8	Other	1716	1596	1282	1633	2989	2786	12002
	Grand Total	2589	2699	3156	3794	7527	6740	26505